Annex 2

to Shelter Market Assessment Report –

SOP and Questionnaires

STANDARD OPERATING PROCEDURE[[1]](#footnote-1)

If a market is not functioning, a Cash Based Intervention such as **Cash for Rent** (CfR) or Occupancy Free of Charge (OFC) will fail. Even though when housing indicators at *the macro level* might show a dysfunctional Shelter Market; what is paramount is the local /community level market functionality: relatively stable prices, some (affordable) units vacant or available, and a market system, as well as self-regulating mechanisms (such as property agents and a range of formal and informal rental agreements).

When focusing on *Shelter* as a sector, and within the context of chronic poverty, there are *not* readily indicators (adopted by the humanitarian community) to determine whether the lower-cost shelter market is functioning. When implementing CfR, it is required to evaluate the supply available for an increased influx of families (meaning vacant units). This information is obtained to a lesser extent from Key Informants and secondary data, and to a larger extent from scouting the communities and conducting household (HH) surveys.

## Define the scope

* Identify villages, districts and neighborhoods with traditional linkages to displaced populations, communities placed in strategic locations, and where target populations are already living or seeking for accommodation;
* Prioritize areas of current and/or potential intervention – for example, in the catchment areas of NRC supported schools or NRC Community Centers and Neighbourhood Committees supported by the UDOC project.
* Exclude areas where there is *no* basic infrastructure and services (specially schools, markets, public transportation and clinics) or where the infrastructure is overwhelmed already; where displaced families have no interest in living; where they are not accepted; or where the average rent cost would be unaffordable for vulnerable families;
* Focus in *affordable housing / rental / secondary units* (exclude higher-cost residential buildings or homes). Conduct the survey at houses that would fit these criteria and exclude from the survey houses that clearly belong to higher brackets of the housing market and/or are occupied solely by the property owners.

## Get ready

* Do not put the security of those conducting or responding to the survey at risk. Consult the Access / Security team as needed to liaise with local authorities, other stakeholders or community elders to determine access and assess security risks as needed;
* The best time to undertake a market analysis is when there is no immediate need for it (when there is no crisis);
* Set the surveyor team with members that have technical knowledge and are also familiar with the area. They should be able to best collect data from all groups in a culturally appropriate manner;
* The team should be gender balanced and where culturally appropriate, men and women should be interviewed separately;

## For a quality assessment

* Do not bias the scope of your market analysis towards a specific outcome.
* Team members should also be aware of the biases of informants and interest groups. Each surveyor should be ready to use their experience and intuition. Most respondents will provide reliable answers. However, make a note whenever answers seem to be uninformed guesses or do not match what surveyors can corroborate through observation.
* Be ready to learn. Pay attention to different answers to key questions such as Do you live in an overcrowded house now? Is your house a safe place to live? or Did you have trouble finding a place to rent?

## Introducing the assessment

* The way you introduce yourself is key, especially in pre-crisis settings. Some people can be suspicious when we ask questions about market functioning.
* To avoid any potential issues, agree to a set of talking points. Field teams can introduce themselves by explaining that they are: Collecting community-level information and that no identifying/sensitive information will be shared; Conducting a market assessment to better design humanitarian programmes; Not from the government; Independent humanitarian actors; Identifying opportunities to benefit the local economy; and, Concerned about the impact of a future crisis on livelihoods in the area[[2]](#footnote-2).
* Do not raise expectations – especially when a Market Assessment will include talking to HH & informants that are not members of the target groups for our programmes.

## Confidentiality and Informed consent

* Do not to collect data that will not be analyzed and used in the project design / decision making process;
* We should not be perceived as intrusive. Requesting limited personal information is also a sign of respect, and of data protection (the data that is not collected cannot be misused).
* Before you start asking questions, always ask for consent to conduct the interview.
* Highlight that participants do not have to answer any questions they are not comfortable with, and that the information collected can remain anonymous if they ask.
* Consider language barriers, low literacy and low levels of education. Giving consent without understanding what is written as well as the purpose of the questionnaire does not constitute informed consent;
* Make sure the discussions are confidential. If necessary, respectfully and tactfully ask neighbours or other people to let have the interview without them.
* The questionnaire includes GPS location, name and phone number. If a respondent request to be anonymous, initials could be used instead of a full name. The phone number is set as a non-mandatory question.
* Do not let a respondent wonder why you skip some questions. If several questions “do not apply” the surveyor should say so to the respondent, for example “these questions do not apply, since they refer to the cost of rent, and you have mentioned you own the house, am I correct?”.

## Conduct household surveys and key informant interviews

* The Shelter Market Assessment will collect data on general demographics and size of households; average rent costs (per size and location); access to housing and security of tenure; local shelter market supply and housing stock quality; living conditions, gender and protection considerations; livelihood opportunities and community services; as well as information relevant to inform the frequency and duration of payments.
* Administer the questionnaire in teams of two: one asking the questions and the other taking notes.
* Coordinate data collection (within the team and other agencies) to avoid duplication;
* We depend on the collaboration of every person that welcomes us and interrupts their activities to fill in the questionnaire. We should not take more than 20 minutes of their time (shouldn’t be rushed either).
* As with most data-collecting applications, the surveyor will need to fill in the response to a question before ‘scrolling or swiping’ into the next. However, surveyors may not necessarily need to ask every single question. The questionnaire has some “hints” where specific answers can be answered by observation or through the conversation that has already taken place. For instance, if a respondent has already expressed that they have lived in the same house for several decades or, in the opposite case, if the respondent has showed a repatriation certificate, it is not necessary to ask their status as “Host Community” or “Returnee”.
* Observation and technical skills are also necessary in able to rate the shelter from general conditions of the construction to the specific materials and state of the different building and sanitation components.
* Stay alert and report protection concerns. Pay attention and report any potential risks to vulnerable groups (e.g. threats or exploitation). Be prepared to react if a respondent raises intra-familiar violence or protection issues. Communicate to the Shelter PM, Shelter or Protection Adviser and complete a separate short report.
* The HH questionnaire has also a self-checklist for the surveyor to confirm at the end of the survey they have given an opportunity to the respondent to ask any questions, and if it is clear that this is a first stage of a market survey for research purposes (and that the teams are not conducting surveys selecting beneficiaries).
* The principles above also apply when talking with Key Informants. House owners and shelter agents / brokers are often members of the same community. In fact, local state agents or brokers and Elders / Maliks can act as gatekeepers to access housing). As much as possible, sample representatives that are linked to different levels of the housing market.

## Data management

* Review the questionnaire in advance. The questions should be translated into the local language.
* The data should be tagged by geographical area, date, source of information and reliability to facilitate merging it with primary data.
* The KOBO platform has integrated some functions to control the consistency of the data (e.g. some questions allow for multiple answers others are restricted by a range of values). Even with these functions, pay attention to detail. For example, making sure the rent inserted is the monthly cost (not weekly or yearly) and only for the unit the HH occupies (not the full compound); and that a consistent currency is used (AFN).
* Upload the data from the tablets immediately after the survey is completed or as soon as there is internet connection.
* Only aggregated data will be used for reports.
* Follow NRC Data Protection Policy *to protect the privacy of the individuals whose data is processed in line with applicable legislation and humanitarian principles*.

Following these guidelines, the collected information will help to develop evidence-based programming on Cash for Rent (CfR) or Occupancy Free of Charge (OFC), relying on the local rental market and also contributing to it. A Shelter Market Assessments does not replace a Needs Assessment and neither collects sufficient information regarding the vulnerable conditions of a household. Nonetheless, the data collected also contributes to the understanding of the communities where we work, in terms of needs and capacities. NRC might go back to these communities and specific households to conduct beneficiary selection assessments to offer further assistance. ▪

# Shelter\_Market\_Assessment\_Questionniare (household survey form)

(questionnaire uploaded on smart tables through the KOBO platform)

GENERAL INFORMATION

|  |  |
| --- | --- |
| 1. Select Area office. | East  Central  South  West North |
| 2. Date of interview |  |
| 3. Surveyor 1 Name |  |
| 4. Gender of Surveyor 1 |  |
| 3. Surveyor 2 Name |  |
| 4. Gender of Surveyor 2 |  |
| 5. Time at start of interview |  |
| 6. Number of interview |  |
| 7. Name of Reviewer |  |
| 8. Shelter Location (Province) |  |
| 9. Shelter Location (District) |  |
| 10. Shelter location Village/Neighborhood |  |
| 11. Location  11.1 Latitutde  11.2 Longitude |  |
| 12. Respondent Name |  |
| 13. Gender of respondent |  |
| 14. Respondent cell phone |  |

CONSENT OF RESPONDENT

|  |  |
| --- | --- |
| 1. Consent NRC to collect information | Yes / No |

SHELTER MARKET ASSESSMENT FOLLOW UP QUESTIONS

|  |  |
| --- | --- |
| 1. Do you rent this house? | Yes, we rent the house  No, someone in the family own the house  We do not own the house but are allowed to live here without rent  Do not know  Other |
| 2. Where does the house owner live? | In this same house / same property or compound  In the same district  Same village  Same Province  Kabul  Other place in Afghanistan  Outside the country  I do not know |
| 3. How many people live in your house? |  |
| 4. How many rooms are in the house? |  |
| 5. Do you live in an overcrowded house now? | Yes / No / DNK |
| 6. Is your house a safe place to live? | Yes / No / DNK |
| 7. Condition of Current accommodation (Surveyor to fill by observation where you are doing this survey) | Permanent structure in excellent condition  Construction with minor disrepair  Construction with major disrepair  Unfinished building  Transitional shelter  Make-shift arrangement / tent  Construction not suitable for habitation  Garage  Store |
| 8. Number of occupied shelters/rooms in the building or compound? |  |
| 9. Is there any empty shelters/rooms in the building or compound? | Yes / No / DNK |
| 9.1 Put the number of empty rooms |  |
| 9.2 Why are the rooms empty? *Mark all that apply* | Not Applicable  Not adequate for accommodation  Damaged or missing roof  Lack of doors/windows  People moved out  Do not know  Other |
| 9.2.1 If other, please explain |  |
| 10. Are the people living in the same building or compound you r family or relatives? | Yes, all the residents are members of my family or relatives  Some of the residents are family of relatives  No, we are not related  Do not know |
| 11. Do you think more families could live in this same building or compound? | Yes / No / DNK |
| 11.1 If Yes, how many more families could live in this same building or compound? |  |
| 12. Do you think more rooms or shelters could be build in this building or compound? | Yes / No / DNK |
| 12.1 If yes, how many more shelters units do you think could be built in this compound? |  |
| 13. What is Source of household water | Borehole or well  Piped water  Pump far from the house  Spring  Trucked water  Do not know  Other |
| 13.1 If other, please explain |  |
| 14. Do you have a private kitchen? |  |
| 14.1 If yes, what type is it? | Inside the house  Outside the house  I share kitchen inside the building/compound  I share kitchen area, outside the building / compound |
| 15. Main method of cooking | Gas  Wood  Cow-dung cakes  Don't know  Other |
| 15.1 If other, please explain |  |
| 16. Main solid waste disposal method | Collection  Burn  Buried  Throw into a community container  Through into an open field  Don't Know  Other |
| 16.1 If other, please explain |  |
| 17. Main waste-water disposal method | Ceptic tank  Simple cesspit/hole in the ground  Open drainage / street channels  Municipal sweage network  Don't know  Other |
| 17.1 If other, please explain |  |
| 18. What type of energy do you have? | AC / Direct Electricity from the grid  Solar power  Generator  Gas  None  Other |
| 18.1 If other, please explain |  |
| 19. Source of heating in the winter (mark all that apply) | Cooking inside  Gas heater  Electrical heater  None  Don't know  Other |
| 19.1 If other, please explain |  |
| 20. Are the following facilities available in the area? (public services within two kilometers - mark all that apply) | Clinic  Bazar (shops)  Schools  Transportation (bus, taxi, rickshaw) |
| 21. Are there skill jobs available in the community? | Yes / No / DNK |
| 22. Are there unskilled jobs available in the community? | Yes / No / DNK |
| 23. How much energy / electricity do you pay per month? (Include amount and currency) |  |
| 24. How much do you spend in water for the house, per month?(Include amount and currency) |  |
| 25. How much do you spend in gas or wood for cooking, per month? (Include amount and currency) |  |
| 26. How much rent do you pay per month? |  |
| 26.1 Confirm how many rooms covers the rent just mentioned? (ask again if needed) | 1-room  2-rooms  3-rooms  more than 3 rooms |
| 26.2 Calculate the approx. area covered under the rent mentioned (Area square meter) |  |
| 27. How many months did you pay in advance? |  |
| 28. What is the name of the owner? | Other (Add name below)  Myself  Not applicable  Don't know |
| 28.1 If the owner is other please put his name |  |
| 29. Is the owner part of your family or a relative? | Myself  Yes  No  Don't Know |
| 30. Who collects the rent? | The owner  An agent or property dealer  Relative of the owner  Don't know  Other |
| 30.1 If other, please explain |  |
| 31. For how long have you lived in this shelter? | Less than 1 month  1 to 6 months  6 months to 1 year  1 to 5 years  5 to 15 years  more than 15 years  Do not know |
| 32. For how much longer do you think you will continue to live in this same shelter? | Less than 1 month  1 to 6 months  6 months to 1 year  1 to 5 years  5 to 15 years  more than 15 years  Do not know |
| 33. Where did you live before? (mark the option that refers to the closest alternative that applies) | Not applicable if lived here for more than 5 years  In the same district  Same village  Same Province  Kabul  Other place in Afghanistan  Outside the country  I do not know |
| 34. Why did you moved here? (mark all that applies) | Not applicable if lived here for more than 5 years  Security  Returnee  Economic opportunity  Studies  To be closer to relatives  Moved after marriage  I do not know  Other |
| 34.1 If other, please explain |  |
| 35. How do you identify yourself? (chose directly if you know the answer from previous question) | Host community  IDP  Returnee  Refugee  Other |
| 36. How did you find this place? | With the help of a family member or a relative  Through a property dealer / agent  Advertisement in the newspaper  Advertisement on internet  Other |
| 36.1 If other, please explain |  |
| 37. Did you have trouble finding a place to rent? | Yes / No / DNK |
| 37.1 If yes, describe the problem | All available shelter were very expensive  No available shelters  People did not want to rent to me / my family  I did not know where or how to find a place  I had never rented before (FHH, needed support)  Not applicable  Do not know  Other |
| 38. Do you always pay rent on time? | Yes / No / DNK |
| 39. How many people in the family has an income? |  |
| 40. What job is the main source of income in the family? |  |
| 41. What other skills are available among the members of the family? (mark all that apply) | Tailoring  Carpet weaving  Carpentry  Embroidery  Bicycle repair  Electronics or cell phone repair  Computer or Electronics  Construction work  Plumber  Building Painter  Solar fitting system / electrician  Barber / Beauty, henna  Waste picking / cleaner  Street vender  Store worker  Health worker  Teacher  Farmer  Livestock husbandry  Transport / Driver  Cooking  Other |
| 41.1 If other, please explain |  |
| 42. Has the rent increased within one year? | Yes / No / DNK |
| 42.1 If yes, how much did it increase? difference between previous rent new rent, for this same place (Put the righ ammount and currency) |  |
| 43. Are you happy with the arrangement you have to live here? (regardless if you have a contract or not) | Yes / No / DNK |
| 43.1 If not, why not? |  |
| 44. What type of contract do you have? | Verbal agreement  Formal agreement by rental dealer  Printed or handwritten letter with Community Elder Stamp  Nothing  Do not know |
| 45. What documents did you need to get this contract? Select all that apply | Tazkira  Letter of guarantee  Not applicable  Do not know  Other |
| 45.1 If other, please explain |  |
| 46. Do you have a proof of payment / receipt for the rent? | Yes / No / DNK |
| 47. Can I see the rental contract? |  |
| 48. And, can I see a proof of rent payment or receipt? |  |
| 49. Describe the materials in the walls (mark all that apply)? | Mud  Bricks or Cement blocks  Plaster  Paint  Wood  Other |
| 49.1 If other, Please explain |  |
| 50. Describe condition of the wall? | Nil -- makeshift / no solid or permanent materials  Very Poor  Disrepair  Fair  Excellent |
| 51. Describe the doors (mark all that apply)? | Metal  Wood  Glass  Mosquito Net  Locks  Other |
| 51.1 If other, Please explain |  |
| 52. Describe condition of the doors? | Nil -- makeshift / no solid or permanent materials  Very Poor  Disrepair  Fair  Excellent |
| 53. Describe the windows (mark all that apply)? | Metal  Wood  Glass  Mosquito Net  Locks  Other |
| 53.1 If other, Please explain |  |
| 54. Describe condition of the windows? | Nil -- makeshift / no solid or permanent materials  Very Poor  Disrepair  Fair  Excellent |
| 55. Describe materials in the interior floor (mark all that apply)? | Compacted Mud  Cement  Tiles  Carpet / rug  Un-compacted soil  Other |
| 55.1 If other, Please explain |  |
| 56. Describe condition of the floor? | Extremely poor and unhygienic  Very poor  Disrepair  Fair  Excellent |
| 57. Describe the materials in the roof and ceiling (mark all that apply)? | Bamboo  Pavin Brick (roof tiles)  Wooden Beam  Plastic  Straw  Compacted Soil  Corrugated metal / zinc roof  Reinforced concrete Slab  Steel beam  T-Section (Tiran)  Cement mortar  Isogam (waterproofing membrane)  Plaster / ceiling  Paint  Ceiling lamps / fans |
| 58. Describe condition of the roof? | Nil -- makeshift / no solid or permanent materials  Very Poor  Disrepair  Fair  Excellent |
| 59. Do you have a toilet? | Yes / No |
| 59.1 If yes, what type of toilet? | Flush toilet  Ventilated improved pit latrine  Open defecation  Pit latrine without ventilation  Vault  Don’t Know  Other |
| 60. Do you have share the toilet with other families? |  |
| 61. Is there sufficient privacy in the toilet? | Yes / No / DNK |
| 61. Is there sufficient ventilation in the toilet? | Yes / No / DNK |
| 62. Quality of the construction of the toilet? | Extremely poor and unhygienic  Very poor  Fair  Excellent |
| 63. Do you have separate room for bathing / shower? | Yes  No, the toilet is large enough  No, the toilet is but we use it for both uses  Don't know  Other |
| 63.1 If other, Please explain |  |
| 64. If you have a separate room for bathing, is there sufficient privacy? | Yes / No / DNK  Not Applicable |
| 65. Is there sufficient ventilation in the bathroom / shower? | Yes / No / DNK |
| 66. Quality of construction in the bathroom / shower? | Extremely poor and unhygienic  Very poor  Fair  Excellent |
| 67. Had you heard about NRC before? | Yes / No / DNK |
| 68. Have you been a beneficiary from NRC? | Yes / No / DNK |
| 68.1 If yes, what ytpe of assistance have received? | Cash for rent  Shelter  Cash for work  Education  ICLA  WASH / Hygiene Kits  Emergency Cash  NFIs  Other |
| 69. Do you know other beneficiaries of NRC? | Yes / No / DNK |
| 70. What other agencies of NGOs have worked in the area? |  |
| 71. Do you have a question or comment for me / NRC? | Yes / No / DNK |
| 71.1 If yes, please explain |  |

|  |  |
| --- | --- |
| 72. How reliable was the respondent? | Not reliable or insecure  Reliable  Very reliable and knowledgeable |
| 73. Comments and additional notes (e.g. family with special needs for referral) |  |
| 74. If any serious protection concerns are observed  (including GBV, please make a note and report). |  |
| 74.1 Have you said “What questions do you have?” | Yes / No |
| 74.1.1 If you have not asked him why not? |  |
| 74.2 Did you respond? | Yes / No |
| 75. Is it clear this is a first stage of a market survey for research purposes? (we are not selecting beneficiaries) | Yes / No / DNK |

Thank you for your participation

|  |  |
| --- | --- |
| 76. Time at end of interview |  |
| 77. Person doing data entry |  |
| 78. Date of data entry |  |
| Take a photo |  |

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**Submit**

# Shelter\_Market\_Assessment\_Questionniare (Key Informant survey form)

(questionnaire uploaded on smart tables through the KOBO platform)

GENERAL INFORMATION

|  |  |
| --- | --- |
| 1. Select Area office. | East  Central  South  West North |
| 2. Date of interview |  |
| 3. Surveyor Name |  |
| 4. Gender of Surveyor |  |
| 3. Person doing data entry |  |
| 4. Gender of data entry person |  |
| 5. Time at start of interview |  |
| 6. Number of interview |  |
| 7. Name of Reviewer |  |
| 8. Province |  |
| 9. District |  |
| 10. Village/Neighborhood |  |
| 11. Location  11.1 Latitutde  11.2 Longitude |  |
| 12. Respondent Name |  |
| 13. Gender of respondent |  |
| 14. Respondent cell phone |  |

CONSENT OF RESPONDENT

|  |  |
| --- | --- |
| 1. Consent NRC to collect information | Yes / No |

MARKET ASSESSMENT FOLLOW UP QUESTIONS (KEY INFORMANT INTERVIEWS)

|  |  |
| --- | --- |
| 1. Do you rent any rooms or units in your own home? |  |
| 2. How many families live in this area? |  |
| 3. How many displaced families live in this area? |  |
| 4. How many buildings, houses or compounds do you own? |  |
| 5. How many shelter units or apartments do you have available for rent? |  |
| 6. How many shelter units or apartments are occupied (rented out)? |  |
| 7. How many shelter units or apartments are empty? |  |
| 8. What is the reason for the empty units? |  |
| 9. How many more shelters you could build and rent out? |  |
| 10. Do all houses have access to water? |  |
| 11. Do all houses have access to energy? |  |
| 12. Do all houses or compounds have a toilet? |  |
| 13. Do all houses or compounds have a bathroom (for showering)? |  |
| 14. Types of waste water disposal? | Ceptic tank  Simple cesspit/hole in the ground  Open drainage / street channels  Municipal sewage network  Don't know  Other |
| 15. Types of solid waste disposal? | Collection  Burn  Buried  Throw into a community container  Through into an open field  Don't Know  Other |
| 16. Are the following facilities available in the area? (public services within two kilometers - mark all that apply) | Clinic  Bazar (shops)  Schools  Transportation (bus, taxi, rickshaw) |
| 17. Are there skill jobs available in the community? | Yes / No |
| 18. Are there unskilled jobs available in the community? | Yes / No |
| For how much you rent a house per month? (Please convert any currency to AFN and put the right amount) |  |
| 19. One room house |  |
| 20. Two rooms house |  |
| 21. Three rooms house |  |
| 22. More than three rooms house |  |
| If price changes by season, indicate winter rent per month (Please convert any currency to AFN and put the right amount) |  |
| 23. One room house |  |
| 24. Two rooms house |  |
| 25. Three rooms house |  |
| 26. More than three rooms house |  |
| If price changes by season, indicate summer rent per month (Please convert any currency to AFN and put the right amount) |  |
| 27. One room house |  |
| 28. Two rooms house |  |
| 29. Three rooms house |  |
| 30. More than three rooms house |  |
| 31. How many month do you ask tenants / residents to pay in advance? |  |
| 32. Who owns this house? Do you own this house? | Yes / No |
| 32.1 If no, who owns this house? |  |
| 33. Do you rent to your relatives? | Yes, all shelters/apartments are rented by my relatives  Yes, some shelters/apartments are rented by my relatives  No, The people that rent the shelters are not my relatives |
| 34. What type of contracts or agreement do you have or use with the families that rent the propriety? | Verbal agreement  Propriety dealer contract/template  Printed or handwritten letter with Community Elder Stamp  Community elder stamp  Nothing  Do not know  Elder stamp |
| 35. Can I see a sample of the contract? | Yes / No |
| 36. Are you happy with the rental agreements you have? | Yes / No |
| 38. How often do you raise the rent? |  |
| 39. For how much you increase the rent? (Please put the increment amount only in AFN) |  |
| 40. Do you give any proof of payment? | Yes / No |
| 41. Can I see a receipt? | Yes / No |
| 42. who collects the money? | Myself  A relative  Other |
| 43. Have you have any problem with the families that rent the house? | Yes / No |
| 44. How many months tenants usually stay in the house? | Less than 1 month  1 to 3 months  3 to 12 months  More than 12 months  DNK |
| 45. How did you find tenants (people to rent the house)? | Broker /agent  Community elder  Relative  Other |
| 46. Do tenants always pay rent on time? | Yes / No |
| 47. How many months is typical for a tenant to miss paying rent? |  |
| 48. Do you think the units are overcrowded? | Yes / No |
| 49. Do yo think the shelters you rent are a safe place to live? | Yes / No |

|  |  |
| --- | --- |
| 50. Had you heard about NRC before? | Yes / No / DNK |
| 51. Have you been a beneficiary from NRC? | Yes / No / DNK |
| 51.1 If yes, what ytpe of assistance have received? | Cash for rent  Shelter  Cash for work  Education  ICLA  WASH / Hygiene Kits  Emergency Cash  NFIs  Other |
| 52. Do you know other beneficiaries of NRC? | Yes / No / DNK |
| 53. Do you know someone working for NRC? | Yes / No |
| 54. What other agencies of NGOs have worked in the area? |  |
| 55. Describe programs or add comments. |  |

|  |  |
| --- | --- |
| 56. How reliable was the respondent? | Not reliable or insecure  Reliable  Very reliable and knowledgeable |
| 57. Comments and additional notes (e.g. family with special needs for referral) |  |

Thank you for your participation

|  |  |
| --- | --- |
| 58. Time at end of interview |  |
| 59. Date of data entry |  |
| Take a photo |  |

**Save as Draft**

**Submit**

1. Prepared by Miriam Lopez-Villegas, Shelter Adviser, NRC Afghanistan, June 2018, [↑](#footnote-ref-1)
2. 2016, Helene Juillard, The International Rescue Committee, *Revised PRE-CRISIS MARKET ANALYSIS (PCMA).* [↑](#footnote-ref-2)